Transition from Advisor InTouch to Advising@Penn
Academic Advisors

On March 14, 2022, advisors have access to Advising@Penn. A transition period is in place through June, during which advisors and students use two systems for registration and academic planning. For support during the transition, an intensive support infrastructure called hypercare is available.

Hypercare

- Guides and How-Tos will be available online
- Office Hours and Workshops will be available throughout each week
- Online support ticket system for general or specific issues

Through June, Use Advisor InTouch* for:
- View student's Spring '22 class schedule and grades
- View a student's degree progress (PIT worksheets)
- View unofficial transcripts
- Enter a comment about a student’s current semester

*After June, advisors will use Advising@Penn for these activities, completing the phase-out of Advisor InTouch

Beginning March 14, 2022 Use Advising@Penn for:
- View general student information
- Help students register for Summer and Fall classes
- Release registration hold
- Make an exception
- Enter comment about an issue with Summer, Fall, or beyond