

# Welcome to the CourseLeaf PATH Advising Demonstration

Note: Meeting will be recorded.

- ✓ Questions, Answers, and Commentary – As we go through the demo, we encourage you to ask your questions in the **chat**. We will address your question in the designated Q&A section.

*If you have difficulties accessing the chat function for Q&A, please email your question to [ngsscomms@isc.upenn.edu](mailto:ngsscomms@isc.upenn.edu).*

- ✓ Mute Audio – Please toggle your microphone audio to **mute**. Best practice is to limit background noise and auditory distractions throughout the meeting.
- ✓ Turn Off Video – Please **turn off** your video function to minimize bandwidth use during the meeting.

**Regulatory and Security**

Increasing complexity and risk call for advanced capabilities.

**User Expectations**

Students, faculty, advisors, and staff expect system experience to be engaging, intuitive, and satisfying.

**Academic Complexity**

The growing interdisciplinarity and diversity of academic programs place greater demands on information systems.

**Need for Efficiency**

Decreased tolerance for unnecessary steps and inefficient processes.

**Pace of Technology**

Pace and evolution of technology and Penn’s changing needs.

# WHAT IS NGSS?

## Next Generation Student Systems

NGSS consists of multiple projects to launch catalog and curriculum management solutions, and the remaining components of the **Pennant** suite of applications:



<b>Pennant Accounts</b>	<b>Pennant Records</b>	<b>Pennant Aid</b>
Live as of 2015	<b>RELEASE 1</b> - FALL 2021 <b>RELEASE 2</b> - MARCH 2022	

## NGSS TEAM

A collection of more than 50 Penn employees, leaders, and partners *(including ten Penn graduates)* with expertise in Penn operations and higher education.

**Students**

- Upgraded user-interfaces
- Enhanced search capabilities for all devices

**Faculty**

- Increased collaboration around Curriculum Management
- Improved reporting capabilities

**Advisors**

- More intuitive system for degree audit and advising

**Staff**

- Transition from “green screen” to a more modern interface
- Improved workflows enable fewer manual steps

# Pennant Records Go-Live

September 13, 2021



We are excited to announce that the Next Generation Student Systems (NGSS) project launched the first release of Pennant Records on September 13, 2021.

Pennant Records will be used by registrar staff in schools and departments for scheduling and managing courses offered in Summer 2022 and later.

The systems deployed as part of this release will be CourseLeaf Section Scheduler (CLSS), a section maintenance tool to create, edit, and validate sections, and an updated Curriculum Manager (CM).



<b>Pennant Accounts</b> <i>2015</i>	<b>Pennant Records</b>		
<p>Accounts-receivable and student-profile.</p>	<p><b>University Catalog</b> <i>2017</i></p>	<p><b>Curriculum Manager (CM)</b> <i>2019</i></p>	<p><b>CourseLeaf Section Scheduler (CLSS)</b> <i>2021</i></p>
	<p>All of Penn’s course offerings, programs, degree requirements, and academic policies.</p>	<p>Manages curricular changes and updates information in the Catalog and systems.</p>	<p>Creates, edits, and schedules sections of courses offered each term.</p>

# CourseLeaf PATH Advising Demonstration

Next Generation Student Systems (NGSS)  
University of Pennsylvania

**October 1, 2021**



**NGSS & Pennant Overview**

**Advising Demonstration**

**Question & Answer**

**Credits**

# NGSS & Pennant Overview

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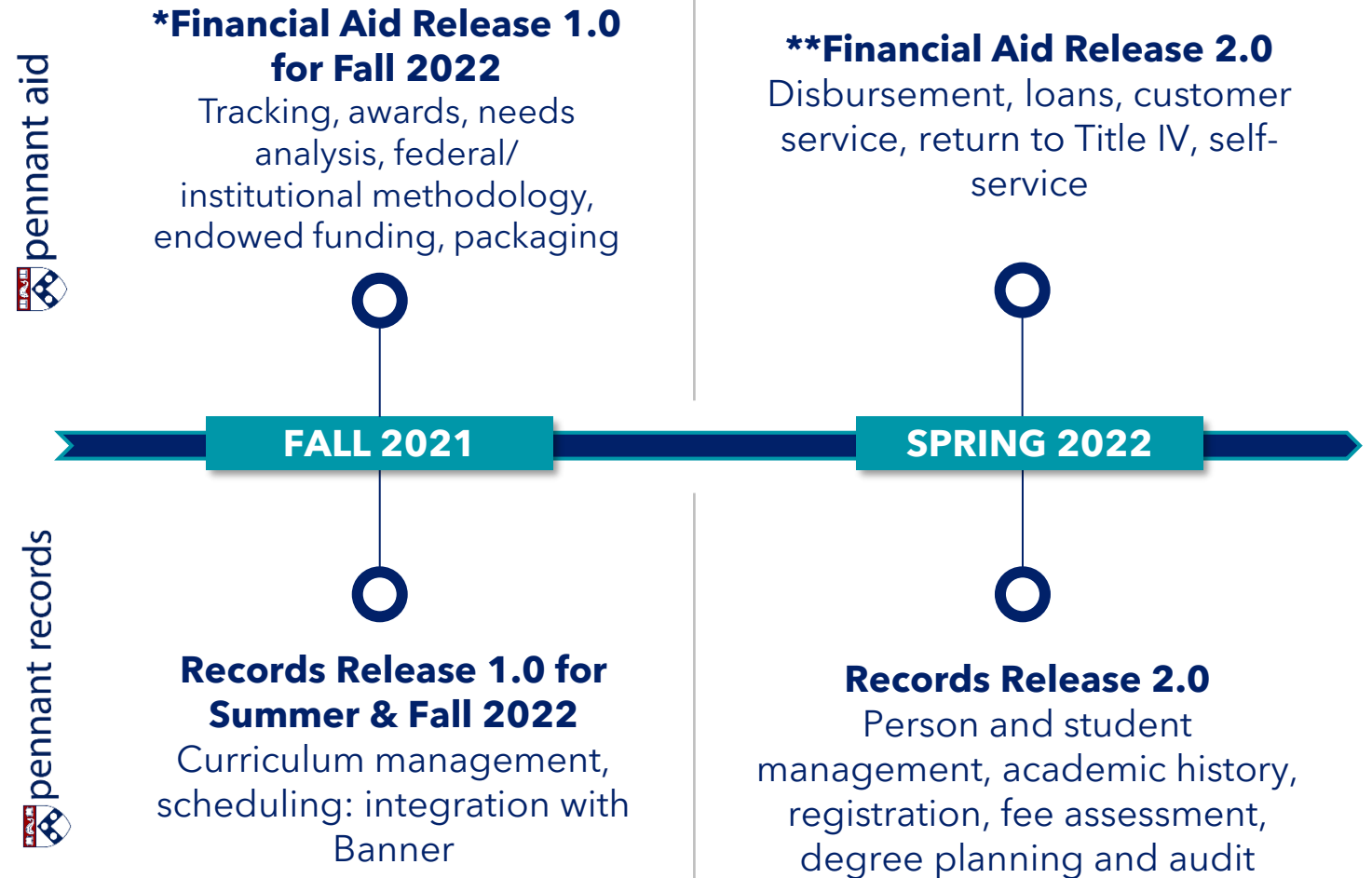


# THE PATH TO COMPLETION

## NGSS MILESTONE HISTORY

-  **2015**  
Introduction of Pennant Accounts
-  **2017**  
**CATALOG - RELEASE 1.0**  
Undergrad Programs and All Courses
-  **MAY 2018**  
**CATALOG - RELEASE 2.0**  
Catalog content expanded; external visits double
-  **JUNE 2018**  
**CURRICULUM MANAGER RELEASE 1.0 - "Pilot"**  
College of Arts and Sciences
-  **MAY 2019**  
**CATALOG - RELEASE 3.0**  
All Penn academic offerings viewable
-  **AUGUST 2019**  
**CURRICULUM MANAGER - RELEASE 2.0**  
All Schools using a new tool and workflow to build and manage curriculum

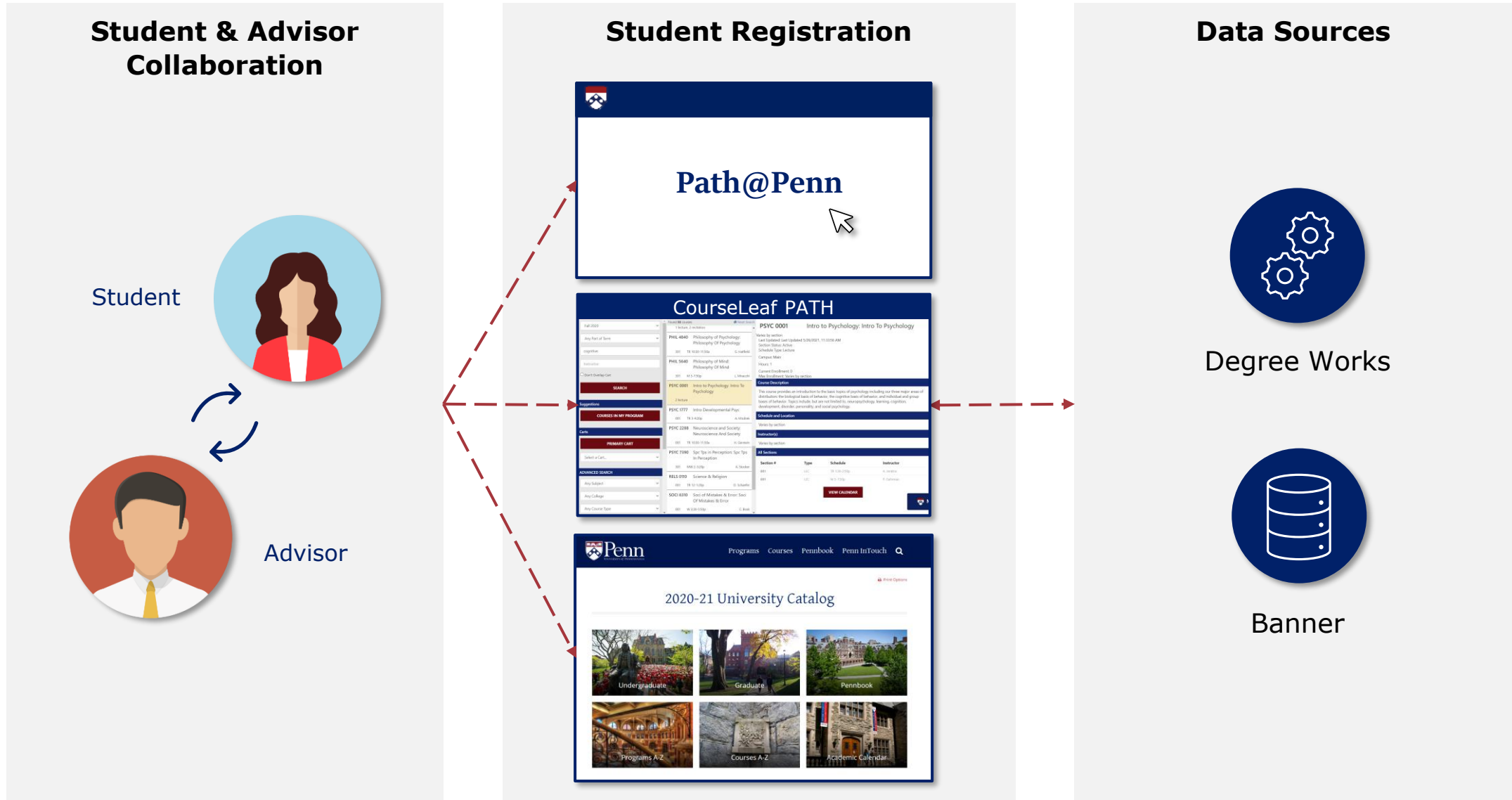
## FUTURE RELEASES



\*For **new applicants only**

\*\*Tracking, Awards, Needs Analysis, Endowed Funding, and Packaging for **returning student population**

# Student Registration Experience



# Advising Roles

## Advisor Roles



● Faculty Advisor



● Program Director/Departmental Administrator



● Assistant Dean/Advising Director

## Engagement Layer



## Advising Systems



CourseLeaf PATH



Degree Works



Banner

# Student Personas



## **Peg**

Incoming First Year

Wharton

*Permission Request*

*Add/Remove Courses from Planner*

*Request Exception*

*Add Advising Note*



## **Stu**

Rising Junior

College

*Lift Advising Hold*

*Degree Audit*

*Add Advising Note*

# Changes in Language

## Student

Penn InTouch Terminology	Pennant Terminology	Definition
Penn InTouch	Path@Penn	Student engagement layer which hosts student information, resources and access points to applications and tools, such as CourseLeaf PATH.
Mock Schedule	Cart	Students can create multiple carts to experiment with various scheduling combinations.
Primary Request	Primary Cart	Cart that will be submitted for advance registration request.
Alternate Request	Alternatives Cart	Cart that is linked to the Primary Cart and will be used for the Advance Registration request. If a course in the Primary Cart is not available, the system will use the alternate specified in the Alternatives Cart.
Course Selection	Add/Drop/Swap	Following Advance Registration, students can modify the system-created schedule during the specified ~2.5-week window in the beginning of the semester. Students can modify their schedule by adding, dropping, or swapping courses.

# Changes in Language

## Advisor

Penn InTouch Terminology	Pennant Terminology	Definition
Advisor InTouch	Advising@Penn	Advisor engagement layer which hosts resources and access points to applications and tools, such as CourseLeaf PATH.
Unofficial Worksheet	Planner	Planning tool to explore academic options and programs.
Official Worksheet	Audit	Tool to verify how student's past, current, and future courses will meet degree or program requirements.
Permit	Permission Request	Request for enrollment in a course section for a student not able to add due to restrictions on the section

# Advising Demonstration

# Question & Answer



## Questions, Answers, and Commentary

You can ask your question in 2 ways:



1. Use the **raise hand** functionality. Once called on, you can go off Mute to ask your question.
2. Enter your question in the chat.

*If you have difficulties accessing the chat function for Q&A, please email your question to [ngsscomms@isc.upenn.edu](mailto:ngsscomms@isc.upenn.edu).*

# What's Next



**October 29**

### **Student Information Session**

- Path@Penn preview
- Showcase registration in CourseLeaf PATH system from student perspective



**December**

### **Release 2 Information Session**

- Release 2 Information Session for Advisors and Financial Aid staff
- Engagement layer preview (Advising@Penn)

# Thank You

### **NGSS Sponsors**

Mark Dingfield  
MaryFrances McCourt  
Tom Murphy

### **Speakers**

Adam Sherr  
Kathy Higgins  
Michael Peterson

### **NGSS Owners**

Dave Ishmael  
Jeanne Curtis  
Matt Sessa  
Rob Nelson

### **NGSS PMO**

Rosey Nissley	Brent Taylor
Meisha Colbert	Sam Bozarth
Tiffany Newby	Anthony Ikengah
Felipe Sozinho	

### **CourseLeaf Team**

Amy Johnson	Mark Jones
Darin Zapf	Mike Wood
Grant Siebring	Patrick Boateng
Lee Brintle	Shari Friedman

### **Office of University Registrar (OUR)**

Christy Daly	Meghan Mahony
Dan Gilbert	Michael Peterson
George Atkins	Michele Tuohy
Margarita Granat	Tracy Tascone

### **OCM Team**

Alex Lawlor  
Yena Lee  
Gina Marinilli  
Lesley Morris

### **NGSS Technical Team**

Anusha KommaReddy	Isobel Thompson	Revanth Velagapudi
Bill Branam	Jing Ding	Sai Prasad Reddy
Bill Macdonald	Lisa Waring	Pininti
Bill Ramirez	Michael Borokhovsky	Stu Benoff
Chris Hyzer	MJ Caro	Sudha Kandagatla
Estha Venter	Nadia Gak	Susan Collins
Gary Holmes	Nancy Bercich	Tim Bouffard
	Nic Romanazzi	Vic De Couto

### **NGSS Student Records**

AJ Jordan	Jim Fenningham	Rob Tisot
Ashley Thompson	Lisa Malone	Sharon Pepe
Barbara Perez	Lynne Wagner	Sohi Gurdhanpreet
Cherise Greski	Meghan Mahony	Tamara Duffy
Dan Gilbert	Michael Peterson	Tammy Bash
Dawn Murray	Michele Goff	Terry Maighnath
Deb Gilliland	Michele Tuohy	Tracy Tascone
Doug Coleman	Paul Kleschick	Victoria Eiland
Gwen Randolph	Rita Pettine	Vince Romano

## Pennant Records Advisory Group (PRAG)

A. J. Jordan	Caroline Gonzalez	David Corbin	John O'Donnell	Margaret Kip	Molly McGlone	Terry Weber
Alex Milne	Ciccone	Deborah Stagg	Judith McKee	Mariel Staszewski	Niel McDowell	Tonya Bennett
Alison Feather	Catherine Lyssenko	Gidget Murray	Judy Jackson	Meghan Mahony	Nigel Cossar	Tracey Turner
Andrea Porter	Celina Gray	Isabel Boston	Kathryn Brossa	Melinda Pontes	Rachel McGarrigle	
Amy Myers	Chris Veitz	Jaclyn Sliben	Katie Cheng	Michael Griego	Rick Dunn	
Bethany Schell	Christy Daly	Janeen Chavis	Kristina Leonard	Michael Peterson	Tak Puang	
Bradley Warren	Claire Wallace	Jenilyn Reyes	Kristyn Palmiotto	Michele Tuohy	Tanya Jung	
Brendan O'Neill	Colleen Dunn	Joanne Murray	Lily Zhang	Mike O'Brien	Ted Marvel	
Brianna Sidorick- Potts	Dana McElroy					

## PATH Advisory Group

Claire E. Wallace	Jason Matjasic	Margaret Kip	Rebecca Cweibel
Caroline Gonzalez Ciccone	Jenna Tesauro	Megan Maxwell	Rebecca Stein
Celina Gray	Judith McKee	Michaile Rainey	Rick Dunn
David W. Corbin	Judy Jackson	Molly McGlone	Tanya Jung
Ellen Eckert	Julie Orts	Moriah Hall	Ted Marvel
Gary Purpura	Kathy Urban	Niel McDowell	Tracey Turner
Helen W. Xu	Kristyn Palmiotto	Nigel Cossar	Victoria Frew
Janae Lamoureux	Linda Turner	Rachel McGarrigle	Yvette Bordeaux

## Student PATH Advisory Group

*Penn Apps Labs, Graduate and Professional Student Assembly, Student Committee on Undergraduate Education Undergraduate Assembly*

2021 - 2022

Sue Agravidor	Daniel Ng	Misty Liao
Charles Cunningham	Jonah Schenk	Oliver Kaplan
Chiadika Eleh	Joseph Squillaro	Sara Whitelaw
Daniel Like	Marta Garcia Ferreiro	Pranav Tadikonda
Aidan Young		

*For any follow-up questions or feedback, please email  
[ngsscomms@isc.upenn.edu](mailto:ngsscomms@isc.upenn.edu).*